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# CHIEF INFORMATION OFFICER Startup, Turnaround & High Growth Environments

Expert at managing large-company, mission-critical technology operations through rapid change and growth, leading large-scale projects, and increasing cost savings, efficiency, and productivity.

**Senior technology leader** who has demonstrated the ability to make technology a full business partner and innovation-engine in a large (\$3B) global company. Able to lead with vision, execute at the detail level, and deliver world-class systems. Skilled change manager with a strong record of success in managing IT to support organizational goals, even through periods of high growth and ongoing acquisitions. Strong, fair-minded manager able to win employee loyalty. 15+ years of success in advancing IT leadership roles.

## **CAREER HIGHLIGHTS**

## 21st Century Insurance, London, UK

1996 to Present

Fast-track promotion through a \$2B global provider of reinsurance and insurance to cover the risk of natural and man-made catastrophes.

### CIO (2006 to Present)

**Assistant Vice President - Information Technology** (2002 to 2006)

Scope of Authority	Global technology systems
500 users	Computer operations
250 servers	Network infrastructure
10 office locations	Help desk
5 subsidiaries	Desktop support
6 countries	Application development
30 global IT staff	Web services
Hire & develop staff	Information security
Quality assurance	Continuous improvement

Manage all technology systems, operations, and global support team for this \$3B company. P&L authority for IS. Administer capital and operating budgets to \$6M. Direct 30 personnel. Integrate acquisitions' systems into 21<sup>st</sup> Century's systems. Oversee compliance with country-specific regulations including SOX. Manage disaster recovery and business continuity planning. Establish governance and a system of internal controls. Outstanding interpersonal skills and integrity.

Managed development of the technology infrastructure from startup to a robust global IT function capable of ramping up as needed to support all data and knowledge needs of a \$3B organization.

#### **Strategic & Operational Initiatives**

- Took the lead in visioning and implementing a mature Strategic Technology Plan that defined the architecture going forward and aligned it with overall corporate business objectives.
- Established a new scalable infrastructure and developed applications capable of sustaining high growth.
- Brought IT from a cost center that lagged the business side to an enabler and differentiator serving as a competitive advantage for the company.
- Consolidated risk-modeling systems and transitioned them into a new platform with new applications that operated at a fraction of the cost.
- Introduced internal controls for IT for the first time, providing enhanced risk management. Also, designed and brought into reality a comprehensive information security framework for the company.
- Achieved full Sarbanes Oxley compliance after spearheading a comprehensive restructuring of architecture via a plan that incorporated the vision for the company.